



EVALUATORS' SATISFACTION QUESTIONNAIRE REGARDING THE PROGRAMME FOR MONITORING UNIVERSITY TITLES IN ANDALUSIA.

PROGRAMME: Monitoring Official Qualifications.

The Directorate for University Evaluation and Accreditation of the Andalusian Knowledge Agency (AAC) requests your collaboration as an evaluator participating in the process of monitoring official bachelor's and master's degree qualifications. It is very important for us to ascertain the opinions of those who collaborate with the agency in the evaluation processes.

We aim to use this questionnaire to find out your opinion regarding the monitoring process in which you have recently participated. We would like to express our gratitude for the time you set aside for this.

Below, you will find a number of items that will help us determine your degree of satisfaction regarding various aspects of the process of assessing the monitoring.

The response options have the following meanings:

- 1 "Very dissatisfied"
- 5 "Very satisfied"

If you have any important issue that you wish to pass on to us, please use the open questions.

Evaluator's role

Student	
QMS Expert	

Evaluation process

	Yes	NO
Training activities undertaken at the AAC		

	1	2	3	4	5	N/a
Training activity for the evaluators						
Composition of the evaluation teams						
Timing of the evaluation						



Tell us about strengths and areas for improvement relating to the evaluation process

Tools

	1	2	3	4	5	N/a
Design and usability of the AAC evaluation protocol						
Design and usability of the IT platform						
Other support material supplied by AAC						

Tell us about strengths and areas for improvement relating to the tools

University Evaluation and Accreditation Area (AAC)

	1	2	3	4	5	N/a
Technical support provided						
Administrative management						
Attention received from AAC personnel						
Speed of response to queries						
Usefulness and appropriateness of responses to queries						

Tell us about strengths and areas for improvement relating to the AAC

Overall evaluation of the process of monitoring official qualifications

	1	2	3	4	5	N/a
Usefulness						
Viability						
Transparency						
Validity						
General assessment of the experience as evaluator						
General satisfaction with the AAC						

Give an overall assessment

Thank you for your participation.