



## UNIVERSITIES' SATISFACTION QUESTIONNAIRE REGARDING THE PROGRAMME FOR MONITORING UNIVERSITY QUALIFICATIONS IN ANDALUSIA

### PROGRAMME: Monitoring Official Qualifications

The Directorate for University Evaluation and Accreditation of the Andalusian Knowledge Agency (AAC) requests your collaboration in the process of monitoring official bachelor's and master's degree qualifications. It is very important for us to ascertain your opinions so that they may be taken on board in the assessment and improvement of the process.

We would like to express our gratitude for the time you set aside for this.

Below, you will find a number of items that will help us determine your degree of satisfaction regarding various aspects of the process of assessing the monitoring.

The response options have the following meanings:

- 1 "Very dissatisfied"
- 5 "Very satisfied"

If you have any important issue that you wish to pass on to us, please use the open questions.

### University:

#### Please indicate the role of the person completing the questionnaire

Vice Chancellor	
Director	
Coordinator of the qualification	
Teaching or research staff	
Administration and services personnel	
Others	

#### University to which you belong

Almería University	
Cádiz University	
Córdoba University	



Granada University	
Huelva University	
Jaén University	
Málaga University	
Seville University	
International University of Andalusia	
Loyola Andalusia University	
Pablo de Olavide University	

**Academic branch of the qualification to which your evaluation pertains**

Arts and Humanities	
Health Sciences	
Sciences	
Engineering and Architecture	
Economic and Business Studies	
Jurisprudence and Law	
Social and Educational Sciences	

**Please rate the following aspects pertaining to the process of monitoring the official qualifications.**

	1	2	3	4	5	N/a
Information received from the Agency						
Composition of the evaluation teams						
Timing of the evaluation						

Tell us about strengths and areas for improvement relating to the monitoring process of official qualifications.

**Give us your opinion of the monitoring protocol, as well as the computer application.**

	1	2	3	4	5	N/a
Design and usability of the evaluation protocol						
Design and usability of the IT platform						

Tell us about strengths and areas for improvement relating to the protocol and IT application for the monitoring



**Rate the work carried out by the University Evaluation and Accreditation (AAC) personnel**

	1	2	3	4	5	N/a
Technical support provided by AAC staff						
Speed of response to queries						
Usefulness and appropriateness of responses to queries						

Tell us about strengths and areas for improvement relating to the AAC's Directorate of Evaluation and Accreditation

**Overall evaluation of the process of monitoring official qualifications in Andalusia.**

	1	2	3	4	5	N/a
Usefulness						
Viability						
Transparency						
Validity						
General satisfaction with the AAC						

Give an overall assessment

**Thank you for your participation.**