



Evaluators' satisfaction questionnaire for the evaluation programme for the contractual participants in the Andalusian University System

The Directorate for Evaluation and Accreditation (DEVA) of the Andalusian Knowledge Agency, as part of its Menu of Services, establishes indicators measuring the degree of satisfaction with the programmes it carries out.

In order to measure the contractual participants' degree of satisfaction with the evaluation programme, in which you have taken part as an evaluator, we request that you complete this questionnaire to enable us to collect information to improve the procedure.

1. Sex

- Male
- Female

2. Role of the evaluator

- President of the Commission
- Spokesperson of the Commission
- Independent expert

Please indicate your degree of satisfaction with the following areas dealing with various aspects related to the evaluation programme for contractual participants.

3. Information about the Procedure

1. Access to the information published on the website regarding the evaluation criteria
 - Very dissatisfied
 - Dissatisfied
 - Somewhat satisfied
 - Satisfied
 - Very satisfied
 - N/a

2. Periods established for carrying out the evaluations

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied
- Satisfied
- Very satisfied
- N/a

4. Criteria

1. Clarity of the evaluation criteria established

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied
- Satisfied
- Very satisfied
- N/a

2. Appropriateness of the evaluation criteria to the various participant types

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied
- Satisfied
- Very satisfied
- N/a

5. Evaluation tool

1. Ease of use of the evaluation assistance tool

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied
- Satisfied
- Very satisfied
- N/a

2. Information and documentation provided to carry out the evaluation

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied
- Satisfied
- Very satisfied
- N/a

3. Report model used to present the evaluation

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied
- Satisfied
- Very satisfied
- N/a

6. Personnel

If you have been in contact with the personnel involved in the evaluation for contractual participants, please indicate your degree of satisfaction.

1. Means by which contact was made (more than one option may be marked)

- Email
- Telephone

2. Treatment received from the personnel

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied
- Satisfied
- Very satisfied
- N/a

3. The solution received from the personnel to the query posed

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied
- Satisfied
- Very satisfied
- N/a

4. Response time to the query posed

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied

- Satisfied
- Very satisfied
- N/a

7. Overall rating

- Very dissatisfied
- Dissatisfied
- Somewhat satisfied
- Satisfied
- Very satisfied

8. Observations

Please give any clarification or observation you want to add regarding the answers chosen over the course of the questionnaire, indicating the number and letter of the item to which it refers.

9. Proposals for improving the procedure.

What proposals would you recommend for improving the procedure in future reviews?

Thank you for your collaboration.